

POPIA

Protection of Personal Information Act of 2013 (POPIA), data privacy statement, with regards to the business, Ama Casa Cottages, situated at 19, 20 and 21 Inkungu Estate, Cathkin Park, Central Drakensberg, Kwazulu Natal.

Protection of Personal Information for guests.

Guests' personal information is collected for booking purposes, in order to complete and secure the guest booking. Such information shall include full names, address, contact details like phone number and email address as well as identity number and car registration.

The information stated above shall not be distributed to third parties unless the guest has given consent. Similarly, the information collected shall not be distributed or stored out of the borders of South Africa.

The processing/ sharing may be necessary for historical, statistical or research purposes if it serves in the public interest. (E.g. Disease control) The information collected will be stored safely in an email folder that is secure from others, and may be added to a mail distribution system that offers specials for future stays but has an unsubscribe option.

It is vitally important to be aware of the importance of protecting privacy and no personal information shall be shared unless it would be permissible to do so in terms of the Act. Any data breaches shall be reported to the Information Regulator and guests concerned.

Indemnity Declaration

Ama Casa Props 6 (Pty) Ltd t/a Ama Casa Cottages and the Land owners do not accept responsibility and shall not be responsible in any way whatsoever for any harm, injury or damage in any way occasioned, caused or flowing from any act or omission whatsoever occurring on or in these premises. Those entering these premises do so entirely at their own risk, accepting that they shall accept full and sole responsibility for any harm, injury or damage that may befall themselves and those under their care or their property, arising from any cause whatsoever, and not only limited to the use of the facilities, animals, uneven terrain, equipment, but any cause whatsoever, and not only limited to the use of the facilities, animals, uneven terrain, equipment, but any cause whatsoever. Children under 18 may not be left unattended on the premises.

Privacy Policy

Effective date: February 4, 2022.

Updated date:

Ama Casa Props 6 (Pty) Ltd t/a Ama Casa Cottages (“us”, “we”, or “our”) operates the <https://www.amacasa.co.za> website and a self-catering accommodation establishment (the “Service”).

We are based in the Republic of South Africa (S.A.) and applicable local laws apply.

This page informs you of our policies regarding the collection, use, and disclosure of personal data when you use our Service and the choices you have associated with that data.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy.

Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

Types of Data Collected

Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you (“Personal Data”). Personally identifiable information may include, but is not limited to:

- Email address
- First name and last name
- Physical Address
- Phone number
- Banking/credit card details
- Any other data inputted via our contact forms

Usage Data

We may also collect information how the Service is accessed and used (“Usage Data”). This Usage Data may include information such as your computer’s Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

Tracking & Cookies Data

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information.

Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your

device. Tracking technologies also used are beacons, tags and scripts to collect and track information and to improve and analyse our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some of our Service.

Examples of Cookies we use:

- Session Cookies. We use Session Cookies to operate our Service.
- Preference Cookies. We may use Preference Cookies to remember your preferences and various settings.
- Security Cookies. We use Security Cookies to security purposes.

Use of Data

Ama Casa Props 6 (Pty) Ltd uses the collected data for various purposes:

- To provide and maintain the Service
- To notify you about changes to our Service
- To allow you to participate in interactive features of our Service when you choose to do so
- To provide you with advice, notices, information and promotions about our Service. An opportunity to 'unsubscribe' will be added to any such communications.
- To provide customer care and support
- To provide analysis or valuable information so that we can improve the Service
- To monitor the usage of the Service
- To detect, prevent and address technical issues

Personal data is held on our system for as long as is reasonable for finalising and completing bookings to fulfil the purposes explicitly set out in this policy and for fiduciary or statutory obligations.

Transfer of Data

Your information, including Personal Data, may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

If you are located outside South Africa and choose to provide information to us, please note that we transfer the data, including Personal Data, to South Africa and process it there.

Submission of such information represents your agreement and consent to transfer of personal data as per this Privacy Policy.

Ama Casa Props 6 (Pty) Ltd will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

If we should undergo a change in ownership, or a sale of shares/assets to another entity, we may assign our rights to the personal information we process to a successor, purchaser or separate entity and they will equally be bound by the provisions of this Privacy Policy.

Disclosure of Data

Legal Requirements

Ama Casa Props 6 (Pty) Ltd may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of Ama Casa Props 6 (Pty) Ltd.
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

Security of Data

We take reasonable measures to secure your personal or payment information from accidental loss and from unauthorised access, use or alteration. Generally we use computer safeguards such as Kaspersky Password Manager and firewalls.

The security of your data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data (such as industry standard SSL), we cannot guarantee its absolute security.

Service Providers

We may use/employ third party companies and individuals to facilitate our Service (“Service Providers”), to provide the Service on our behalf, to perform Service-related services or to assist us in analysing how our Service is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Analytics

We may use third-party Service Providers, such as Google Analytics, to monitor and analyse the use of our Service.

Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or services.

Childrens' Privacy

Our Service does not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Children has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

Changes to this Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy, please contact us:

- - By email: info@amacasa.co.za
 - By visiting our website: <https://www.amacasa.co.a>